Navigating the NDIS



Designed by practitioners for practitioners

Navigating the NDIS is a highly interactive 4 hour workshop designed to deliver practical, pragmatic training for child and family sector staff who may support clients who need support from the NDIS. The workshop is split into 2×2 hour sessions and shares information about how decisions are made in the NDIS plus:

- How the NDIS is designed to work.
- The key assumptions that are built into the NDIS.
- Applying for access to the NDIS.
- Creating NDIS Plans.
- · Managing an existing NDIS Plan, and
- How to review plans or challenge decisions.

Participants will come away with an insight into how disability is defined in the NDIS, what kinds of evidence influence decisions, and what is the right language to use to get the best outcomes. The workshop provides templates and tools that will help participants gather information and communicate the needs of children, parents, and carers to NDIS decision makers.

Delivery Details

This is an interactive 4-hour session that is split into 2 x 2-hour session that can be delivered either online or in-person. To optimise the learning experience and maximise opportunities for learner participation, audience capacity is 30 participants per session.

Who should attend

Practitioners in the family services sector, including Case Managers, Team Leaders, and Social Workers.

Learning Outcomes

- Understand how the NDIS is designed to work, including the many assumptions built into it about families and children with a disability.
- Clarity regarding the roles and responsibilities of child and family sector staff in working with families with disability.
- Appreciation of parental perspectives on the experience of caring for a child with disability.
- Tips and techniques that will help support vulnerable families as they navigate the NDIS, from access to review and appeal; and
- An introduction to the wide network of support and advocacy organisations around the NDIS.

